

Pine Test Equipment, Inc. 101 Industrial Drive Grove City, PA 16127

PH: 724.458.6393 FAX: 724.458.6418 pinetestequipment.com

Pine Certified Service, Inc., is recruiting for a Field Service Technician who will provide exceptional customer service and technical support within remote customer labs.

Job Requirements:

- Ability to test, troubleshoot and repair equipment in a timely manner
- Understand technical diagrams and manuals
- Good knowledge of basic math, science and technology
- Exceptional customer service, communication and self-management skills
- Basic computer skills
- Ability to adapt to changing work schedules
- Read, write and speak fluent English
- Capable of lifting and maneuvering up to 75 pounds on a regular basis
- Satisfactory results from a pre-employment physical, including an industrial fit test and drug screening
- Valid Driver's License and acceptable Motor Vehicle Report
- Satisfactory results from background screening

Preferred Additional Experience:

- Familiar with typical mobile applications and tools
- Technical degree or certification
- Field Service experience

The candidate will be expected to perform the following essential functions of the position:

- Provide customer service and technical expertise
- Manage on-site maintenance, calibration, repairs and troubleshooting; and, ensure proper documentation and recordkeeping
- Collaborate with the technical team and share information across the organization to build positive relationships with clients and coworkers
- Travel and overnight stays 4 days per week or more when necessary each week
  - Typical Week: Field Service Technicians typically work four (4) 10-hour days. They depart around 7 AM on Monday morning and return around 5 PM on Thursday.



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The Chosen Candidate Will Enjoy:

- A sound and well-established company
- A healthy work environment
- A competitive salary with excellent benefits:
  - o Medical, Dental, and Vision Insurance
  - HRA and FSA
  - o Life, A.D.&D, Short-term Disability, Long-term Disability Insurance
  - 401k Match and Profit Sharing
  - Educational Assistance Program
  - Paid Holidays
  - Paid Time Off (PTO)
  - Unpaid Time Off (UTO)

Thriving at Pine requires embracing Pine's Vision of Success: Lead with Compassion -Follow with Respect - Interact with Integrity - Labor with Diligence - Invest with Wisdom

We are an equal opportunity, affirmative action employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, disability or veteran status.

Only applicants meeting these requirements will be considered. No relocation available.

In order to comply with federal equal opportunity recordkeeping and other reporting requirements, PINE asks all applicants to provide us with certain demographic information. Providing this information is strictly voluntary and will be kept confidential and separate from any resumes or other material submitted. It will not be used in determining employment at PINE. In order to complete this document, go to www.pineinstrument.com / Careers / Invitation to Self-Identify and follow the directions. https://www.pineinstrument.com/self-identification-form/

You may apply for this position at <u>www.pacareerlink.pa.gov</u> or <u>www.indeed.com</u>